

5 General Functions

5.1 Setting Display Window

Step 1 Open VPlayer.

Step 2 Choose **Display**.

Step 3 Set the position and size of the display window and select an option of keeping the window on top.


If **Same as Desktop** is enabled, the size of the display window will be the same as the size of desktop.

The default shortcut to show or hide display window is **Ctrl+H**.

5.2 Locking Screen

You can use the locking function to make the screen stay in the current status.

Step 1 Open VPlayer.

Step 2 In the top right corner of the page, click  and select **Lock**.

- If you have not set an unlocking password, the password setting page will appear.
- If you have set an unlocking password, go to [Step 3](#).

Step 3 Click **OK**.

To unlock the screen, press **Esc**, enter the password and press **Enter**. If you forgot the unlocking password, please send the random code in the dialog box to the technical engineer staff to deal with.

5.3 Setting System Information

Step 1 Open VPlayer.


Step 2 In the top right corner of the page, click  and select **Settings**.

Table 5-1 System information

Item	Description
General	<p>Change the language of VPlayer, sync time, configure VPlayer to start up automatically, choose to exit or minimize the program when clicking the close button, set video volume and hardware acceleration.</p> <ul style="list-style-type: none"> • Select Enable network time, and the PC will sync time based on the network time. • Select Turn off video volume, and the next video and subsequent videos will be muted. • Select Use GPU of native operating system for acceleration to enable hardware acceleration. When the graphics card of the PC does not support hardware acceleration and the playback gets stuck, you are advised to deselect this option.
Download	Set the directory to save files received by VPlayer.
Hot Keys	Set keyboard shortcuts to show/hide the display window.
Lock	Set a password to unlock the screen. The screen can be locked when the password is set successfully.

Step 3 Click **OK** after the configuration is done.

5.4 Checking Software Information

Step 1 Open VPlayer.

Step 2 In the top right corner of the page, click  and select **About**.

View information such as the version and copyright of VPlayer.

6 FAQ

6.1 How to deal with the problem that a video cannot be played normally?

Question

How to deal with the problem that VPlayer cannot play a video normally?

Answer

- Step 1 Use a third-party driver tool to check whether the video card driver, sound card driver and Inter bus driver are normal.
- Yes: Go to [Step 2](#).
 - No: Update the driver.
- Step 2 Check whether other players can play the video normally.
- Yes: Contact NovaStar.
 - No: There is a problem with the video file.

6.2 How to set the inbound firewall rules?


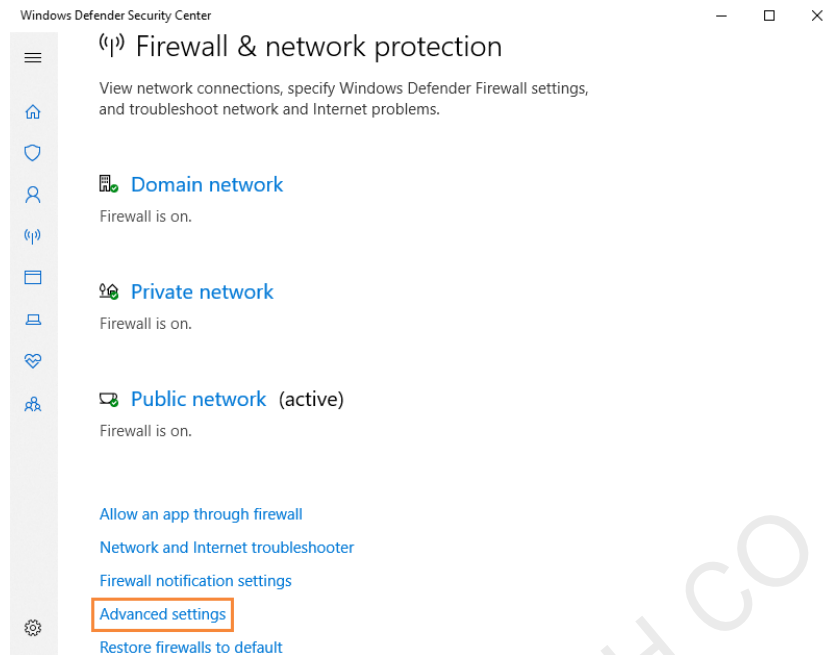
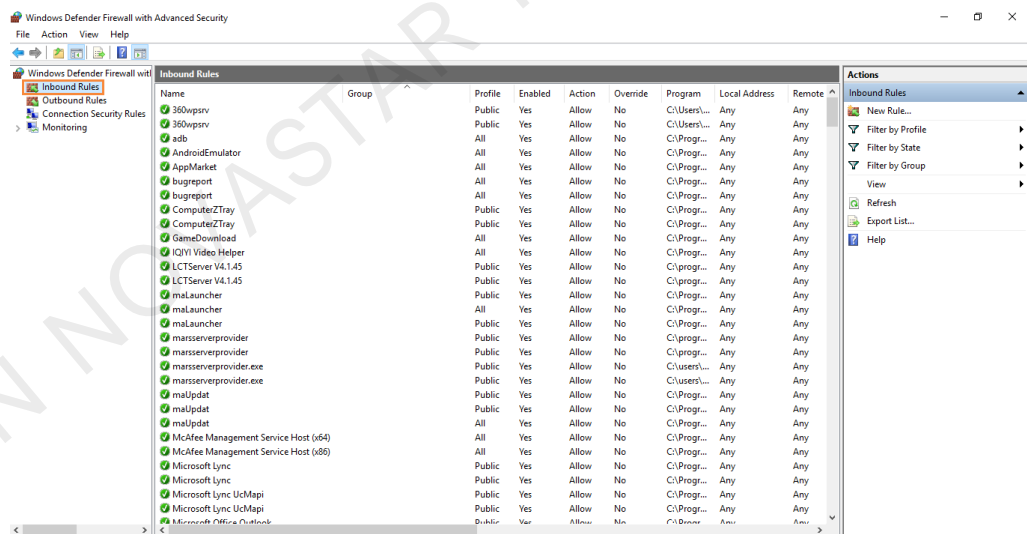
- Step 1 Click  in the Windows Start menu.
- Step 2 Choose **Update & Security**.
- Step 3 Choose **Windows Security**.
- Step 4 Click **Open Windows Defender Security Center**.
- Step 5 Click **Firewall & network protection**.
- Step 6 Click **Advanced Settings** and then click **Yes** to open the **Windows Defender Firewall with Advanced Security** dialog box.

Figure 6-1 Advanced settings



Step 7 Click **Inbound Rules**.

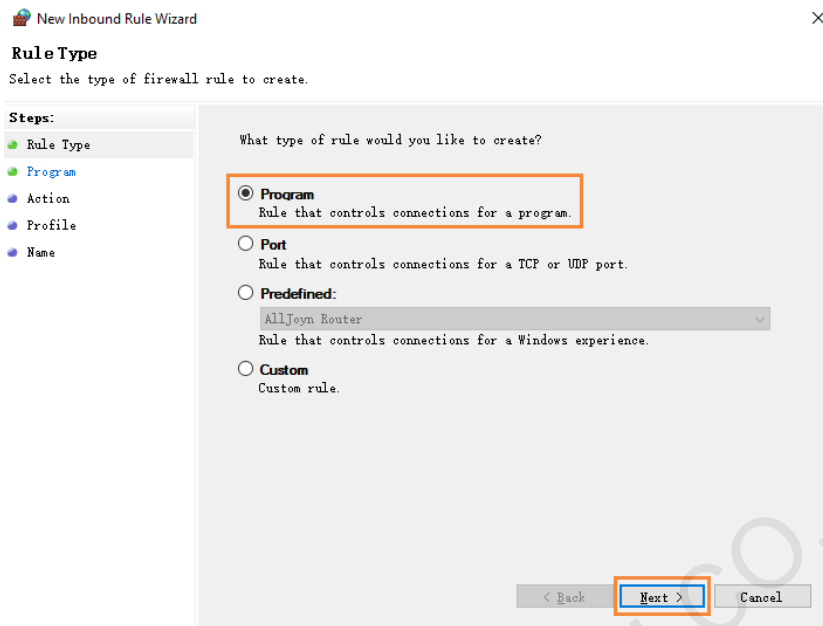
Figure 6-2 Inbound rules



Step 8 On the right of the page, click **New Rule** to open the **New Inbound Rule Wizard** dialog box.

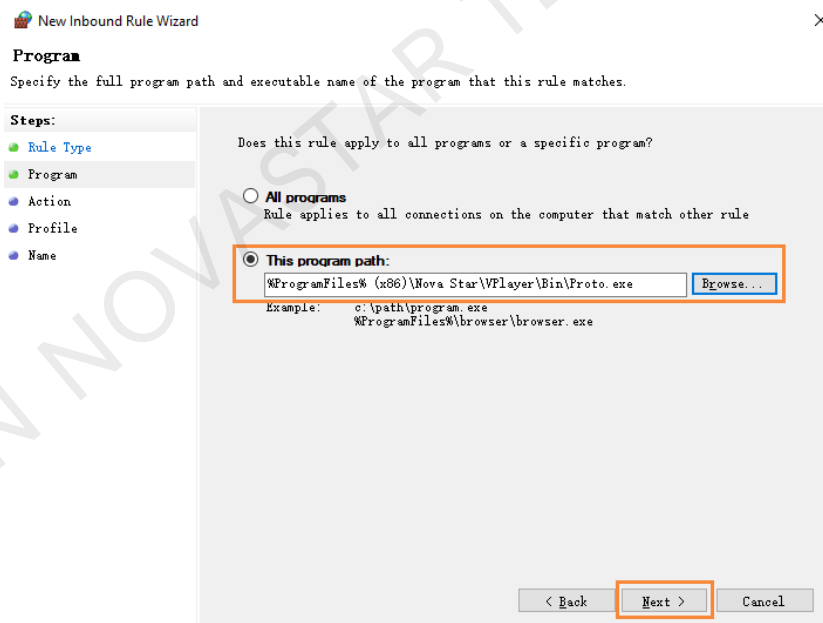
Step 9 Select **Program** and click **Next**.

Figure 6-3 Rule type



Step 10 Click **Browse**, select **Proto.exe** from the local PC and then click **Next**.

Figure 6-4 Program selection



Step 11 Select **Allow the connection** and click **Next**.

Step 12 Select **Domain**, **Private** and **Public** and click **Next**.

Step 13 Enter a name and click **Finish**.

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